

# Important Update

The health and safety of our Veterans is a #1 priority of the Stratton VA Medical Center. We are taking simple safeguards to maximize safety especially during this time of flu and COVID-19 risk.

Effective March 10, 2020, the Stratton VA is temporarily **limiting Visitors and Group access** to the facility. This means **unless** you are presenting to receive care, we are asking you to stay home. If you are planning a personalized visit to a hospitalized Veteran, please contact the Veteran's healthcare team **first**. This precautionary measure will help protect the **50 Veterans** who call the **Stratton VA Home** and the **35,000 Veterans** that visit the Stratton VA annually for their healthcare needs. We continue to monitor the situation and re-assess risk in partnership with the CDC and NYS Department of Health.

We recognize the inconvenience, thank you for your continued support for our Veterans and your help in providing them the safest, healthiest outcome for their healthcare.

Any Questions call your Primary Care Team or  
our Telephone Call Center 1-888-838-7890

- ◆ As a reminder, the Center for Disease Control (CDC) always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.